

MULTI AGENCY SAFEGUARDING HUBS Report to Police & Crime Panel 18th November 2022

Purpose of the Report

1. To provide the Panel with an update on Multi Agency Safeguarding Hubs.

Background

- 2. A MASH is a mixed team of Police staff, health workers and local authority social workers who focus on swiftly gathering and reviewing information about children at risk of harm. They are co-located and this helps to share information and expertise so that action can be taken effectively and in line with all the information which is known. This multi-agency work improves the understanding about the risks children and household may face. They were introduced to address the long standing deficiencies in the way organisations use and share information to protect and safeguard children.
- 3. The police staff within MASH review safeguarding concerns about vulnerable adults at risk. They also review and share information about reports of domestic abuse and mental health concerns which have been tasked to them by officers.
- 4. There are 9 MASH's within Thames Valley and they generally work between 8am and 4pm except on Friday (to 3:30pm).
- 5. A process and policy review was undertaken in May 2020 which reviewed 13 functions and made 17 recommendations.
- 6. The following presentation sets out the new vision statement for the Multi Agency Safeguarding Hubs including the benefits that are being seen from the use of Robotic Process Automation.



Multi Agency Safeguarding Hubs 2022-24

Mission Statement

The Multi Agency Safeguarding Hub (MASH) will facilitate timely, high quality information sharing, analysis and decision-making between key professionals, to deliver appropriate intervention for children and adults at risk of harm

Vision Statement

In order to maintain a high-level of service delivery across our statutory responsibilities to protect vulnerable individuals and withstand an ever-increasing demand, MASH will maximise the efficiency of our existing resources through bespoke training delivery and technological advancements.

Ten priority areas for improvement will prepare MASH for post COVID-19 changes to Policing and the increased workload generated through improved public confidence in reporting and early recognition of abuse and neglect indicators by our workforce

Vision Statement

MASH staff will have the necessary training and skills for their roles

NVAP 2.6.1

MASH Operational Guidance will be current and relevant

MASH 2020 P&P review

'Voice of the child' or adult at risk will inform every threshold decision

NCPI thematic report. SIIRT 2020 Compendium of Learning. NVAP 2.4.1

MASH resolution process 2022 will professionally challenge referral outcomes

NVAP 2.2.1. VKPP. SIIRT 2020 Compendium of Learning. MSt Cambridge research

MASH operating hours will reflect demand

MASH 2020 P&P review

17x 2020 Recommendations will be embedded

MASH 2020 P&P review

Intel sharing arrangement will be fit for purpose

CSPR 2019. SIIRT 2020 Compendium of Learning

100% TVP participation at ICPCs

Bullfinch IMR 2014. MASH 2020 P&P review

100% TVP participation at relevant RCPCs

Bullfinch IMR 2014. MASH 2020 P&P review

MASH demand profile 2020-26 will inform future establishment

. MASH 2020 P&P review. Force Management Statements

Timescales 1

MASH 2020

Timescale: 18 month review due Jan 2022

Owner: Charlotte Donohoe, MASH Strategic Manager Persistent
challenge, initially
identified in Op
Bullfinch 2014,
more recently
highlighted in a
CSPR. MASH will
work
collaboratively
with FISO to ensure
partners are able
to receive and act
on TVP intelligence

ICPCs

Timescale: July 2022

Owner: MASH working group, chair Paul Bowen

Persistent
challenge, initially
identified in Op
Bullfinch 2014,
attendance
currently < 10%.
Essential
attendance criteria
to be identified,
attendance to be
managed by forcewide CCA resources

Demand

Timescale: Sept 2022

Owner: Charlotte Donohoe, MASH Strategic Manager

All 17 MASH P&P review 2020 recommendations are implemented. 18 month review requires CCMT agreement to maintain existing processes, post-COVID 19 to prevent localised practices emerging

Timescale: Dec 2022

Owner: FISO, DCI Cosham (to be updated)

Intel

ICPC attendance
currently at 91%
following MASH
2020
recommendations.
Case Conference
Attendee role to be
standardised forcewide to maintain
current
effectiveness

Timescale: Oct 2022

RCPCs

Owner: MASH working group, chair Paul Bowen

RPA data to forecast future demand including increased officer identification of risk, population increase, residential development in TVP

Collate and analyse

Request for analyst submitted 11th December 2021

Timescales 2

Office hours

> Timescale: April 2022 Further review due 2024 Owner: Paul Bowen, MASH Manager

Establish a review framework for both **Children and Adults** referral pathways to empower MASH staff to seek outcomes and professionally challenge decisions made by partners. **Consider national** best practice (NPCC MASH group)

VOICES

Timescale: July 2022

Owner: Graham Enright, MASH Manager

CDI training for all **MASH staff: begins** Jan 2020

DA Matters training for all MASH staff: begins July 2022 **DEMS and SCAIDP**

training for all **Supervisors: Jan** 2022

Identify suitable neglect training package for CCAs

Op guidance

> Timescale: July 2022 Further review due 2024

Owner: Charlotte Donohoe, MASH Strategic Manager

Internal review paper completed November 2021: Minimum weekend staffing levels and bank holidays established. Two recommendations not implemented due to current supervisory establishment

Timescale: Jan 2023

Owner: Graham

Enright, MASH Manager

Professional challenge

Incorporate voice of the child or adult when determining threshold for info sharing or statutory intervention along with secondary research. Create review system until this practice becomes 'business as usual'

Timescale: Dec 2024

Owner: Charlotte Donohoe, MASH Strategic Manager

currently being updated by Service **Improvement Unit: DS Liz Batchelor**

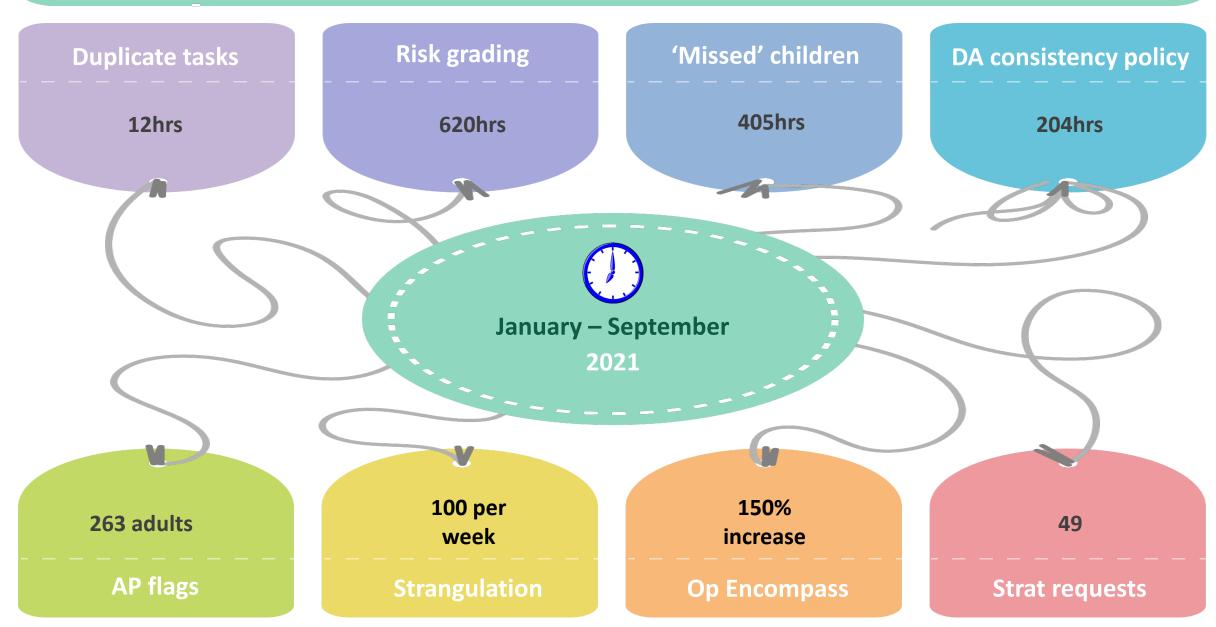
Op Guidance

Training



MASH

Robotic Process Automation





Operation Encompass 2021

